

Community Pharmacy North Yorkshire – Support, Representative & Development



Timelines

**Support
In year**

**Representative
Three years**

**Development
10 years**

Enablers

Contractual

Technology

**Workforce:
capability and
planning**

Communications

Vision

CPNY will provide every contract with the necessary support to implement the ongoing changes to the pharmacy contract, through regular communication, training and engagement, whilst supporting and developing strategies to manage existing community pharmacy workload

To support contractors to positively engage with and proactively lead change. Continue to embed Community Pharmacy as an integral member of local health service providers

To remain the single representative body supporting CPNY contractors across the local geographical footprint. The local voice for our national representative bodies to ensure our sector is best equipped to meet the challenges ahead.

Development

1. To build effective partnerships with local commissioners and stakeholders to help shape the future clinical direction of travel for our sector.

2. An effective local voice for our future national contract negotiations and its implementation.

3. Continue to develop services that promote and utilise technology, make it easy for contractors to engage, promoting systems that are fully integrated, paper free and interoperable with other local systems within primary and secondary care.

4. Ensure the successful delivery of new clinical services as the framework progresses. Support developmental opportunities such as Independent Prescribing and other role changes.

5. Support the development by training, engagement events and face to face support and guidance. Take full advantage of portfolio careers.

6. Collaborate across the country to share learning and build on the successful local collaboration between LPCs.

7. To help ensure that CP contractors best maximise private and non-NHS income to help protect their business income.

Representative

1. Continue to support positive engagement with contractors with the aim of securing consistent contractual delivery across York and North Yorkshire. Influence CPE and other stakeholders to positively impact medium term contractual developments.

2. Embrace technology including the use of AI to develop our communication and delivery for contractors and other stakeholders.

3. Celebrate Community Pharmacy as a place for exciting careers by engaging effectively with all appropriate stakeholders. Support development of workforce capability to ensure consistent delivery of national and locally commissioned services. Work with external stakeholders to develop IP training pathways heritage Pharmacists and for Trainee Pharmacists from 2026.

4. Communicate the benefits of pharmacy to the public, contractors, external stakeholders and potential workforce. Maximise the influence of CPNY through our CPE Regional Rep and through CLOT.

Support

1. Utilise resources to support the CPCF. Get everyone delivering high quality services for patient and contractor benefit.

2. Feedback clear LPC view of viable locally commissioned services. Appropriate enhancing recommendations will support contractor decisions & profitability.

3. Encourage appropriate tools within PCNs (e.g. email lists, shared storage if necessary). Record events for future effective PCN lead handover.

4. Increase the contact to support contractors through coaching, training and support.

5. Develop support & enable PCN leads. Maintain infrastructure in place. Handover document for incoming PCN Leads.

6. Represent contractors at ICS/HCP level. Gain influence and support with other groups and disciplines to strengthen this.

7. Review existing communications to and from Community Pharmacies.

This is the top-level plan of Community Pharmacy North Yorkshire (CPNY) and all three work streams will be developed in tandem (2024 – 2034)

Abbreviations: CPNY - Community Pharmacy North Yorkshire, PCN - Primary Care Network, CPCF – Community Pharmacy Contractual Framework