Pharmacy First **uncomplicated UTI** Referral Protocol

This will be an official referral to community pharmacy for a *consultation* with a pharmacist who will discuss potential options for managing the condition.

Please add "**?UTI**" in the *additional information* box, along with any other notes when making the referral

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| --- | --- |
| **MUST** | Female  Aged 16-64 |
| **MIGHT** | Stinging/burning when urinating.  More urinating at night  Blood in urine  Cloudy urine  Need to pass urine more often |
| **MUST NOT** | Shaking chills  Temperature up/down  Feeling *generally* unwell  Night sweats  Nausea/vomiting  **Allergy** to nitrofurantoin (not a penicillin)  Vaginal discharge  Pregnant/breastfeeding  Associated kidney/back pain  UTI *treated* in last 3 months  Using a catheter  Immune system problems |

Helpful tips:

* Pharmacist will try to call patients first, the same day.
* If pharmacists refer need to patients back, it will be done in a *fast-tracked* manner.
* Antibiotics may be issued *only if appropriate.*

# How to refer in SystmOne

* If not already open, open the **North Riding Care Navigation Template**
* Navigate to **Pharmacy First** tab at the top
* Check the **Referral to Pharmacy First** box
* Click the **Link to Pharmrefer** (opens a new window that can be moved to the second screen if not already done)
* Log in to Pharmrefer (if not already done) using your PharmOutcomes login
* **Skip the triage to input patient details** if already asked the **Target UTI** questions and appropriate to refer
* Click the Find patient details in PDS and enter the NHS number and DOB to find the patient.
* **Ask which pharmacy the patient would like the referral sending to and select this by searching in the box**
  + *This can be any pharmacy, doesn't have to be their nominated one*
* Choose which condition you’re referring for (or whatever fits the description best)
* Add any extra details or the *possible* condition being referred for in the **additional information box**
* **Send referral**