

# CPCS Newsletter

## January 2024

*Welcome to the January edition of the CPCS Newsletter. This newsletter is distributed to all pharmacies and practices in Humber & North Yorkshire and aims to support the delivery of this service.*

### NHS Pharmacy First Service

- The Pharmacy First Service has a planned launch date of 31st Jan 2024. Pharmacies have until 11:59pm on 30th Jan 2024 to sign up and declare that they agree to the terms and scope of the three elements of the Pharmacy First service and therefore claim the £2,000 initial fixed payment; this will be paid in January 2024 if the pharmacy signed up in December 2023 and March 2024 if the pharmacy signed up in January 2024.
- Pharmacy owners can still declare that they agree to the terms and scope of the three elements of the Pharmacy First Service after 31st Jan 2024, but they will not be entitled to the £2,000 initial fixed payment.
- As a reminder, this will be a new advanced service that will include 7 new clinical pathways as well as the 2 avenues of the Community Pharmacist Consultation Service that are already in place (as below):

#### Pharmacy First (clinical pathways)

- new element

#### Pharmacy First (urgent repeat medicine supply)

- previously commissioned as the CPCS

#### Pharmacy First (NHS referrals for minor illness)

- previously commissioned as the CPCS

### Infections to be managed via Clinical Pathways:

Clinical Pathway	Age range
Uncomplicated UTI	Women 16-64 years
Shingles	18 years and over
Impetigo	1 year and over
Infected Insect Bites	1 year and over
Sinusitis	12 years and over
Sore Throat	5 years and over
Acute Otitis Media	1 to 17 years

### What this means:

- As a pharmacy currently participating in CPCS, you can continue to receive referrals for urgent repeat medicine supply and minor illness up until 31<sup>st</sup> Jan as well as when Pharmacy First launches on 31<sup>st</sup> Jan. These 2 elements of the service have not changed.
- You will not be able to follow the new element of Pharmacy First (clinical pathways) until after 31<sup>st</sup> Jan.
- The clinical pathways element of Pharmacy First will enable pharmacists to offer advice to patients and supply NHS medicines (including some prescription-only medicines under patient group directions (PGDs)), where clinically appropriate.

### Useful webinars/material:

- Pharmacy First Service Spec, clinical pathways & PGDs: [NHS England » Community Pharmacy advanced service specification: NHS Pharmacy First Service](#)
- As part of the Pharmacy First service launch, a series of webinars have taken place to support pharmacies in getting ready. Recordings of these sessions can be found here: [Implementing Pharmacy First: Webinar series launched - Community Pharmacy England \(cpe.org.uk\)](#)
- **Preparing for Pharmacy First - NHS funded training for community pharmacy technicians**

[Courses are available for new community pharmacy technicians, those returning to learning, or those looking for professional development to deliver more services, to learn new skills, expand clinical knowledge, and support peer development.](#)

'Advancing your role' training builds on knowledge and skills, delivering effective clinical services, whilst the 'Educational supervisor' training helps support, develop, and upskill community pharmacy staff to become an educational supervisor.

### **Importance of profile manager:**

- Community pharmacies should be updating their Profile Manager anyway, but it will be even more important to do this regularly when Pharmacy First launches at the end of January. This ensures that referrals are received for the services that are available.
- It is part of pharmacy contractual obligations to check, and update Profile Manager if needed, every quarter (3 months) or sooner if there have been any changes to the services provided, opening hours etc.
- The Profile Manager tool can be accessed here: <https://organisation.nhswebsite.nhs.uk/sign-in>
- It has intuitive design and can be accessed on a smart device.
- Ensure it is documented who has access so it's easier to keep track of who can update Profile Manager. This can be multiple members of staff; users need to register with an NHS mail account and identify which profiles they wish to manage.
- Profile Manager can be used to change/check:
  - Contact details
  - Opening times
  - Facilities
  - Services
- The Pharmaceutical Services Negotiating Committee (PSNC) have provided the following information, which explains this further to contractors: <http://www.psn.org.uk/pm>
- NHS Futures site has further info for contractors, commissioners, and DoS Teams: <https://future.nhs.uk/DUEC/view?objectId=30700016>

### **Pharmacy key contact information:**

- With the introduction of Pharmacy First, the ICB has been working hard to update the pharmacy key contact details (Annex D) for each place within Humber & North Yorkshire.
- Whilst it is going to be less likely that a pharmacy will need to escalate a patient under the new provision of Pharmacy First, these contact details have been updated in the event an escalation is required. This is attached to the email this newsletter was shared in. If you do not have a copy of this please contact [f.pedlingham@nhs.net](mailto:f.pedlingham@nhs.net) to request one.

If your pharmacy would like any support to implement any of the above suggestions or to discuss other ways in which you can maximise service delivery, please contact Fiona: [f.pedlingham@nhs.net](mailto:f.pedlingham@nhs.net)

If you are a practice signed up to GP CPCS and you are looking for support in terms of what the introduction of Pharmacy First means for you, please contact Fiona on the above details too.