

Strategic Plan 2023/24



**Overall
Strategic
Goal
2023/24**

To Ensure CPNY and Its Contractors Recover, Improve and Make Progress

Service Development and Delivery

Strategic Goal	Ensure any Local services are effectively costed before engaging extensively and when a service is commissioned ensure as many Contractors as possible are engaged and that performance is monitored and followed up on a regular basis.
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Update June meeting	Update September Meeting	Update November Meeting	Update January Meeting
<p>WiCS now complete</p> <p>Standardised Short NHS contract discussed</p> <p>PharmOutcomes Masterclas attended by staff. – Idea’s generated.</p> <p>Discussion re:- Retainer for Supervised Consumption</p>			

Finance and Governance				
Strategic Goal	Ensure that Governance is maintained and up to date, including the Agreed Code of Conduct and Keep required Budget and review at every meeting.			
Update June meeting	Update September Meeting	Update November Meeting	Update January Meeting	
<p>Reviewed at June meeting – see minutes</p> <p>Self assessment planned for September meeting</p>				

Engagement and Communication				
Strategic Goal	Ensure that Contractors, Stakeholders and Public are Sufficiently Engaged in Current activities, delivering excellent Collaboration with all to ensure that Community Pharmacies continue to act successfully.			
Update June meeting	Update September Meeting	Update November Meeting	Update January Meeting	
<p>HealthWatch survey out – reviewed at this meeting</p> <p>PCN Lead Training complete and Network Meetings planned</p> <p>Newsletters Weekly and periodically sent to Contractors and PCN Leads</p> <p>Continued participation at ICB level</p>				