

**Community Pharmacy North Yorkshire - Healthwatch Survey**

Thank you for taking part in this survey. Healthwatch York and Healthwatch North Yorkshire are working alongside Community Pharmacy North Yorkshire. We want to understand your views on community pharmacy. Your responses will help our local community pharmacies to understand what we do well and what we may need to improve

The survey is anonymous. It takes about 5-10 minutes to fill it in. The survey is open until Friday 16 June.

Thank you in advance for your time and help. We really appreciate it.

Please return this survey to:

Freepost RTEG-BLES-RRYJ

Healthwatch York

15 Priory Street

York YO1 6ET

###  **1. How often do you visit your local community pharmacy?**

Daily Quarterly

Weekly  Once or twice per year

Monthly  Never

**2. Which pharmacy do you usually use?**



**3. Reasons for visiting the pharmacy (tick all that apply):**

Collect prescription/s Purchasing medicines/other goods

Medicines Advice  Blood pressure check

Healthcare Advice Other (please specify)



**4. How would you rate the level of service you currently receive from your local pharmacy?**

Excellent  Satisfactory

Very Good  Poor

Good

Any additional comments:

 

**5. Are there any additional services you would like to see your local pharmacy offer?**

 

**6. What is usually your first port of call for healthcare advice?**

GP Internet

Pharmacy  A&E

NHS 111 (telephone or online) Friends

 Other (please specify)



**7. Have you had a FREE NHS flu vaccination this season (between September 2022 and March 2023)?**

Yes No

**8. Where did you receive your flu vaccination?**

GP Vaccination centre

Pharmacy  Hospital

 Other (please specify)



**9. Please tell us why you didn't have a free NHS flu vaccination**

Not eligible

Preferred not to

Not eligible but paid for a private flu vaccination

 No convenient time/location to access a vaccination

 Other (please specify)



**About you**

**The next few questions ask about you.**

**You do not need to answer any of these. But it helps us if you do.**

**10. Please tell us which area of York and North Yorkshire you live in**

York Harrogate and District

Richmondshire Scarborough

Ryedale Selby

Craven Hambleton

**11. Please tell us your age**

17 or younger 45-54

18-24 55-64

25-34 65-74

35-44 75 or older

**12. How would you describe your gender?**



**13. How good is your health in general?**

Very Good Bad

Good Very Bad

Fair

**14. Do you consider yourself to be:**

A disabled person

A carer

A person with experience of mental ill-health

A person with a long term health condition

None of the above

Other (please specify)



**15. If you would like an electronic copy of the final report, please provide your email address here:**



**Thank you for completing our survey.**

Got more to say? Call us on 01904 621133 or email us at healthwatch@yorkcvs.org.uk