

CONDITIONS	What conditions are SUITABLE for referral to pharmacists?			Do NOT refer in these circumstances	
BITES / STINGS	•Bee sting •Wasp sting	•Stings with minor redness	•Stings with minor swelling	•Drowsy / fever •Fast heart rate	•Severe swellings or cramps
COLDS	•Cold sores •Coughs	•Flu-like symptoms	•Sore throat	•Lasted +3 weeks •Shortness of breath	•Chest pain •Unable to swallow
CONGESTION	•Blocked or runny nose	•Constant need to clear their throat	•Excess mucus •Hay fever	Lasted +3 weeksShortness of breath	•1 side obstruction •Facial swelling
EAR	•Earache	•Ear wax •Blocked ear	•Hearing problems	Something may be in the ear canalDischarge	•Severe pain. •Deafness •Vertigo
EYE	ConjunctivitisDry/sore tired eyesEye, red or Irritable	•Eye, sticky •Eyelid problems	•Watery / runny eyes	•Severe pain •Pain 1 side only	•Light sensitivity •Reduced vision
GASTRIC / BOWEL	ConstipationDiarrhoeaInfant colic	•Heartburn •Indigestion	HaemorrhoidsRectal pain,Vomiting or nausea	•Severe / on-going •Lasted +6 weeks	•Patient +55 years •Blood / Weight loss
GENERAL	•Hay fever	•Sleep difficulties	•Tiredness	•Severe / on-going	
GYNAE / THRUSH	Cystitis Vaginal discharge	•Vaginal itch or soreness		Diabetic / PregnantUnder 16 / over 60Unexplained bleeding	Pharmacy treatment not worked Had thrush 2x in last 6 months
PAIN	 Acute pain Ankle or foot pain Headache Hip pain or swelling Knee or leg pain 	Lower back painLower limb painMigraineShoulder pain	•Sprains and strains •Thigh or buttock pain •Wrist, hand or finger pain	 Condition described as severe or urgent Conditions have been ongoing for +3 weeks 	 Chest pain / pain radiating into the shoulder Pharmacy treatment not worked Sudden onset
SKIN	 Acne, spots and pimples Athlete's foot Blisters on foot Dermatitis / dry skin Hair loss 	Hay feverNappy rashOral thrushRash - allergyRingworm/threadworm	ScabiesSkin dressingsSkin rashWarts/verrucaeWound problems	 Condition described as severe or urgent Conditions have been ongoing for +3 weeks 	•Pharmacy treatment not worked •Skin lesions / blisters with discharge •Diabetes related?
MOUTH / THROAT	•Cold sore blisters •Flu-like symptoms •Hoarseness	•Mouth ulcers •Sore mouth •Sore throat	•Oral thrush •Teething •Toothache	Lasted +10 daysSwollen painful gumsSores inside mouth	Unable to swallowPatient has poor immune systemVoice change
SWELLING	•Ankle or foot swelling •Lower limb swelling	•Thigh or buttock swelling •Toe pain or swelling	•Wrist, hand or finger swelling	 Condition described as severe or urgent Condition ongoing for +3 weeks 	Discolouration to skin Pharmacy treatment not worked Recent travel abroad