**Pharmacy Scheduled Additional Opening**

**Hours/Bank Holiday Monitoring**

Please complete this return as below:

* **Bank Holiday opening – on each occasion**
* **Additional opening hours - one week per quarter**

**and forward to:** [**england.pharmacyreturns@nhs.net**](mailto:england.pharmacyreturns@nhs.net) **together with your payment claim.**

NHS England will use this to monitor use of the service to ensure demand is met.

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| --- | --- |
| **Contractor Name & Contractor Code (ODS):** | **Address/Stamp:** |
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| **Contact Name:** | **Contact Telephone Number:** |
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| **Date** | **Approx time (or ½ hour range eg 6.00 – 6.30pm)** | **Prescription**  **Source** | | **Number of prescriptions** | | **Number of items dispensed** |
| **GP Practice** | **OOH service** | **Acute** | **Routine** |
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(More Questions overleaf)

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| **Purpose of visit to pharmacy (approximate numbers):** | |
| How many patients wanted advice only? |  |
| How many patients were prescription collection only? |  |
| How many patients were supervised consumption? |  |
| How many patients required palliative care/end of life meds? |  |
| How many patients required a private prescription? |  |
| How many OTC consultations? |  |
| How many EHC via PGD? |  |
| How many CPCS referrals? |  |
| Of CPCS, how many were urgent meds? |  |
| Of CPCS, how many patients had minor conditions? |  |

**Additional Questions:**

How many CPCS referrals were waiting when the pharmacy opened?

Was the rota period enough to provide the service within the allocated time?

Did patients experience any issues during the directed opening hour(s)?

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Any other comments you would like to add about service provision / feedback?

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