

Strategic Plan 2020/21



**Overall
Strategic
Goal
2020/21**

To Ensure CPNY and Its Contractors Are Fit For Purpose To Deliver The Proposed Changes That The NHS 10 Year Plan, PCNs and The 2019 CPCF 5 Year Contract Impose

Collaboration							
Strategic Goal	Seek To Work Collaboratively With Stakeholders To Deliver The Strategic Plan						
Objective	Actions	Lead Role	Resources Required	Barriers to Progression	Update	Update	Update
Collaboration with LPCs and Other Stakeholders	Seek to develop a standing Yorkshire wide LPCs collaboration forum.	Staff	Staff Time	None			
	Actively seek to work collectively with Yorkshire LPCs by identifying areas of collaboration to deliver efficiencies.	Staff	Staff Time	None			
	Actively seek collaboration with non-LPC stakeholders to aid the advancement of the delivery of the strategic plan, and deliver economies of scale and greater efficiencies.	Staff	Staff Time	None			

Contractor Support and Development							
Strategic Goal	Contractors Will Be Effectively Supported to Deliver both PCN, CPCF Objectives and Local Commissioned Services						
Objective	Actions	Lead Role	Resources Required	Barriers to Progression	Update	Update	Update
Develop PCN Lead Pharmacist and Pharmacies to Play an Effective Role Within Their PCN	Organise PCN Lead Pharmacist and Pharmacies Team Building Training in the Following Areas: <ul style="list-style-type: none"> • Harrogate • Northallerton • Scarborough • York 	Staff	Staff Time	None			
	Undertake a training needs analysis of PCN Lead Pharmacist and Pharmacies.	Staff	Staff Time	None			
	Develop web-based training that doesn't require attendance at face to face meetings.	Staff	Extra Human Capital	None			
	Develop and deliver a training plan that meets the issues identified in the training need analysis.	Staff	Extra Human Capital	None			
	Create a contained sustainable communication system for PCN Lead Pharmacists.	Staff	Staff Time	None			
	Develop a PCN Lead Pharmacist feedback and updating reporting mechanism, PCN by PCN, for the Committee by the June 2020 Committee Meeting.	Staff	Staff Time	None			

Ensure That Pharmacies are Effectively Supported To Deliver The CPCF Requirements and Obligations Both Now and in Future Years	Identify what in-Pharmacy and external support Pharmacies require.	Staff	Extra Human Capital	None			
	Implement in-Pharmacy and external support across all Pharmacies.	Staff	Extra Human Capital	Costs and C'ttee Sign Off			

Service Development

Service Development							
Strategic Goal	Deliver a Portfolio Of New Services						
Objective	Actions	Lead Role	Resources Required	Barriers to Progression	Update	Update	Update
Build a portfolio of potential services that can be delivered by all pharmacy staff both pharmacists and non-pharmacist dependent and reflecting the stated aims of Government's pharmacy policy	Work with PCN Clinical Directors and PCN Lead Pharmacist to identify services that will support their deliver of PCN's objectives.	Staff PCN Lead Pharmacist & C'ttee	Staff Time	None			
	Work with pharmaceutical companies to commission proof of concept services.	Staff	Staff Time	None			
	Work with Public Health Providers to identify services that can be commissioned to support the NHS's Prevention agenda.	Staff	Staff Time	None			
	Ensure 2 service submissions are made to CPNY NHS Commissioners/3 rd Parties	Staff	Staff Time	None			
	Project manage the implementation and monitoring of new national and local services as they come online.	Staff	Extra Human Capital	None			
Create a Committee Members link to PCN, and raise contractor's awareness of National Service income potential	Develop funding matrixes in relation to funding available and share best practice.	Staff	Staff Time	None			
	Tag Committee Members to PCN Leads and Buddies to feedback to the Committee on PCN and contractual issues.	C'ttee	LPC Expenses	None			

Financial Resources							
Strategic Goal	Secure Financial Resources and Efficiencies Other Than The Levy To Deliver The Strategic Plan						
Objective	Actions	Lead Role	Resources Required	Barriers to Progression	Update	Update	Update
Identify external funding sources other than the levy to aid in the advancement of the delivery of the strategic plan	Identify and make submissions to external funding bids that strategically align with CPNY's strategic plan, in collaboration with other stakeholders when appropriate.	Staff	Staff Time	None			
	Identify and make submission to NHS funding bids that strategically align with CPNY's strategic plan, in collaboration with other stakeholders when appropriate.	Staff	Staff Time	None			
	Identify pharmaceutical companies' sponsorship to support CPNY's strategic plan and contractor training.	Staff	Staff Time	None			
Develop an income stream by selling CPNY services to other LPCs and stakeholders	Continue developing an income stream supporting other LPCs with PCN training, adapting to change training and Pharma Funding.	Ex CEO/Chair	Pharma and Client Funding	None			

Contractor Engagement, Communication and Development

Contractor Engagement, Communication and Development							
Strategic Goal	Deliver Effective Communication, Engagement and Development With Contractors						
Objective	Actions	Lead Role	Resources Required	Barriers to Progression	Update	Update	Update
Ensure 95% of CPNY contractors meet their contractual obligations	Ensure regular, relevant and targeted communication to aid/prompt and direct contractors on how to achieve each of the criteria.	Staff	Staff Time	None			
	Ensure that the website is up to date and relevant.	Staff	Extra Human Capital	None			
	Identify existing Apps that Pharmacists can use to aid them to meet their contractual obligations and support patients.	Staff	Staff Time	None			
	Explore developing App/s that Pharmacists can use to aid them to meet their contractual obligations and support patients.	Staff	Staff Time	Excessive Cost and Not Value For Money			
	Deliver face to face Pharmacy support as and when required, to aid them to meet their contractual obligations, and support patients.	Staff	Extra Human Capital	None			

Governance							
Strategic Goal	Ensure Full Compliance With CPNY's Constitution and Value For Money Delivery For Contractors						
Objective	Actions	Lead Role	Resources Required	Barriers to Progression	Update	Update	Update
To operate CPNY effectively and efficiently in line with CPNY's constitution	Ensure CPNY reviews the strategic plan quarterly.	Staff & C'ttee	Staff Time	None			
	Ensure robust budgeting and sustainable financial support for CPNY activities.	Staff & C'ttee	Staff Time	None			
	Achieve a rating of 'good' or 'exemplary' in PSNC's Self-Assessment for all categories.	Staff & C'ttee	Staff Time	None			
	Measure CPNY performance against defined PSNC standards every six months.	Staff	Staff Time	None			
Review the PSNC Prof Wright Report meaningfully	Implement and monitor the Committee's endorsed recommendations of the PSNC Prof Wright Report.	Unknown	Unknown	Unknown			