



Less than 50 days go!

2019 Road World Championships NHS Bulletin

Issue 1: Primary Care Services

Tuesday 6 August 2019

UCI Road Race World Championship 2019 will take place over nine days starting on Saturday 21 September to Sunday 29 September 2019. We hope to produce this bulletin to keep you informed of what NHS England knows about what's going on.

Event Overview

- **Event information:** can be located on the official UCI 2019 Road World Championship website (<https://worlds.yorkshire.com>) The site contains the following information;
 - [Route maps](#)
 - [Race timings](#)
 - [Sportive](#)
 - [Spectator guide:](#) includes information on fan zone opening hours, transport/travel
 - [Harrogate Resident Guide](#)
 - [UCI 2019 Road World Championships:](#) download the App which features include race tracking, fan zone programme, racing and race maps.
 - [Frequently Asked Questions](#)
- **Checklist for Primary care** – In order to help your organisation plan for this event can we remind you that there is the UCI 19 NHS Checklist' which outlines things that your organisation needs to consider.

In addition to this check list please see below additional information we would encourage contractors to following:

Pharmacies

Your Staff

Are all your staff, including locums, aware of this event and will they still be able to get to work on time? Your pharmacy may not be on the route of one of the races, but you may have staff who live in the area and who could be affected by travel disruption. Consider whether any changes to working pattern is necessary to support affected staff for the duration of the event.

Your Stock and Suppliers

Where feasible, ensure stock levels have been reviewed prior to the start of the event and you have discussed with your suppliers or wholesalers how they may be able to access your pharmacy over the 9 days of the event.

Due to road closures, some very significant and for longer durations, roads around Harrogate are expected to be busier than normal and journeys are likely to take longer.

Your Patients

Do your patients know about this event and how they might be affected depending on where they and you are located? If you are able to, it would be helpful to display some information drawing patients' attention to the event

NHS Harrogate CCG have advised their practices to consider prescribing extra supplies of repeat medication in order to help patients minimise the need to request medication during the event. Liaise with your local practices to identify where you may be requested to dispense additional medication and plan this into the assessment of your stock levels.

As far as possible, plan deliveries to patients / care home around road closure timings; where this is not possible, ensure that patients are aware that deliveries could be delayed due to diversions and increased volume of traffic.

If you are located within Harrogate centre, do any pre-booked patient appointments coincide with the event? If so, with the agreement of the patient, could these appointments be moved to an alternative location or be held on a different date?

Palliative care medication

Please ensure you are appropriately stocked, and this can be accessed as required by your patients, their family or the community nursing teams.

Visitors to Harrogate and surrounding areas

The event is expected to attract large numbers of spectators along the routes and, to the Fan Zone in the centre of Harrogate. This in turn could lead to an increase in footfall and OTC sales or requests relating to medication left at home. Consider whether you may need to review your staffing and stock levels and revise where appropriate.

Your opening hours

To ensure that service users can be provided with the most up to date information it is important that opening hours are recorded accurately; we will be checking these against the Directory of Services (DOS). Please let us know immediately at england.wyat-phes@nhs.net if you believe they are incorrect.

NHS Primary Care Services (Optometry)

Your Staff

Are all your staff, including locums, aware of this event and will they still be able to get to work on time? Your shop / store may not be on the route of one of the races, but you may have staff who live in the area and who could be affected by travel disruption. Consider whether any changes to working pattern is necessary to support affected staff for the duration of the event.

Your Suppliers

Where feasible, consider ordering increased quantities of stock to be delivered ahead of the start of the event and delay patient orders so delivery can be made after the event in order to minimise the number of deliveries made over the 9 days; due to road closures, some very significant and for longer durations, other roads around Harrogate are expected to be busier than normal and journeys are likely to take longer.

Where this is not possible, please ensure that your suppliers and patients are aware of road closures, diversions and potential delays to support planning with any deliveries / collections that need to be made.

Your Patients

Do your patients know about this event and how they might be affected depending on where they and you are located? If you are able to, it would be helpful to display some information drawing patients' attention to the event

If you are located within Harrogate centre, do any pre-booked patient appointments coincide with the event? If so, with the agreement of the patient, could these appointments be moved to an alternative location or be held on a different date?

Do you provide domiciliary services? If so, are you able to reschedule any appointments that coincide with the event where your travel arrangements may be disrupted? Alternatively, are you able to plan appointments around road closure timings? Where this is not possible, ensure that patients are aware you could be delayed due to diversions and increased volume of traffic.

Visitors to Harrogate and surrounding areas

The event is expected to attract large numbers of spectators along the routes and in particular, to the Fan Zone in the centre of Harrogate. This in turn could lead to an increase in footfall and requests relating to lost, broken or left at home spectacles and contact lenses. Consider whether you may need to review your staffing and stock levels and revise where appropriate.

Your opening hours

To ensure that service users can be provided with the most up to date information it is important that opening hours are recorded accurately; we will be checking these against the Directory of Services (DOS). Please let us know immediately at england.wy-optometrycontracting@nhs.net if you believe they are incorrect.

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NHS UCI Road Race World Championship 2019 Contact

Any queries / questions on the UCI or items to be included in the bulletin can be sent to:

[:england.yorkshire-epr@nhs.net](mailto:england.yorkshire-epr@nhs.net).