Unit 3
Alpha Court
Monks Cross North
York
YO32 9WN
England.pharmacyreturns@nhs.net

25/02/2019

Dear Pharmacy Contractor,

Re: Request for notification of opening hours on forthcoming Public and Bank Holidays – May & August 2019

NHS England North Yorkshire and Humber Region have arrangements in place directing a number of community pharmacies across the region for period 2017 - 2020. We are now seeking confirmation from any other pharmacy that intend to open and would like to be advertised and profiled on NHS 111. If you are unsure if you have been directed a copy of the directed rotas are attached to this letter.

Please find enclosed a form for you to complete to notify NHS England of your opening hours on forthcoming Public and Bank Holidays – May & August 2019.

Community Pharmacy is an important part of NHS system resilience and is promoted as first contact for many conditions and the elderly who are feeling "under the weather". Notification of intended opening hours allows NHS England to make an assessment of the adequacy of community pharmacy provision at a Health and Wellbeing Board level.

Please Note:

- We would encourage all pharmacies to complete the attached form, however Pharmacies that do not complete and return the form will be assumed to be closed on all public and Bank holidays and open normal hours on all other days.
- Pharmacies who give notice of being open on Public and Bank holidays will have this information passed on to relevant organisations including CCGs, NHS111 and local newspapers
- NHS England has agreed a rota covering these bank holidays and those contractors will be required to open as directed

ACTION: Please complete the attached form stating whether closed or open on Public and Bank holidays – May & August 2019. **Please return the completed form by 11/03/2019 to:** England.pharmacyreturns@nhs.net
Please include your Contractor (ODS) Code within the subject of the email.

Yours sincerely

Helen Phillips
Programme Lead, NHS England

Health and high quality care for all, now and for future generations