

North School of Pharmacy and Medicines Optimisation



November 2018

Newsletter

Developing people for health and healthcare





Welcome to our November 2018 newsletter



Welcome to the November 2018 edition of the School's newsletter Again, it has been busy times within the School and more widely in Pharmacy Education. This newsletter details many of our activities. And also our connections and news from some of our partners.

I'm delighted we have made some new appointments to help us deliver our work programme and agenda. You'll find out more below. And I'm also pleased that we have been able to offer some funding opportunities for

learning and development.

We are about to embark on the next round of our Pharmacy Workforce Strategy and Engagement Group meetings across the north, so I look forward to meeting many of you at these meetings. These meetings will directly feed into our business planning for 2019/20. As always, we welcome your feedback by emailing us on <u>medicinesoptimisation.north@hee.nhs.uk</u>. Enjoy the newsletter! **Professor Christopher Cutts**

Pre-Registration Trainee Pharmacists National Recruitment Scheme

The multiple mini interviews held at selection centres in Manchester and Leeds are now completed and the deadline for students to preference training places has now closed. Thank you to all the employers that supported the interview process and the higher education institutes who supported their students to apply and attend. Employers will be informed of the successful applicants in January 2019.

Commissioning of training places for training beginning in 2020

We are currently working to collect workforce intelligence from employers to inform the numbers required for pre-registration training places starting in 2020 are commissioned. Communication regarding this will continue with employers and training providers over the coming weeks.

Please feel free to contact us at <u>medicinesoptimisation.north@hee.nhs.uk</u> with any queries or questions regarding this.

Quality

National Survey (NETS)Education and Training

A learner survey (NETS) will be launched on the 12 November and **will close on the 14 December 2018.** The list of learner groups who are included in the first run of NETS is published on our <u>website</u>

Trainees requiring additional support

We are developing guidelines to support employers and individual tutors and training managers with trainees who have additional supportive needs for a variety of reason. The scope of the initial guideline which will be presented at the November pre-registration board will be limited to trainees on commissioned places. The longer-term plan is to develop guidance which supports trainees working in all sectors, we would like to engage a range of stakeholders over the coming months to achieve this. Copies will be available by email at <u>medicinesoptimisation.north@hee.nhs.uk</u>

Pre-Registration Pharmacist in GP Practice Project

An increasing number of pharmacists are undertaking roles in general practice, working as part of the primary care multidisciplinary team to help patients obtain the optimal benefit and value from the medicines they are prescribed. To support this emerging and growing sector of the pharmacy workforce the Pharmacy Integration Fund is supporting approximately 120 multi-sector pre-registration placements in England that include between three and six months in a GP practice. Across the north, 34 places have been agreed; 12 are split with community pharmacy and 22 with a hospital. Placements are being recruited via the Oriel system and employers will be notified in January 2019 if the places have been filled.

To support the project there is a national lead, Stephen Doherty, who is based in Manchester. Regional support will be provided by Kay Fenwick based in the north east and Layla Siebert based in the north west. The regional facilitators will be meeting with the host sites over the coming months and the placement providers will also be invited to help in the development of the curriculum. More information will be shared as the project develops.

Foundation Pharmacists Workforce Survey

Clinical Leadership Fellow, Aisha Majothi, is currently working on a survey to gather views and opinions of foundation pharmacists working across the north, to enable us to improve the training that foundation pharmacists receive.

Pharmacy Technicians and Support Staff Apprenticeships

The School team has worked with Skills for Health and the Pharmacy Apprenticeships Trailblazer Group to support development and access to new apprenticeships programmes and associated programmes for staff. A wide range of other apprenticeships are also available – contact your organisational lead or see Institute for Apprenticeships website for more information.

Pre-registration Trainee Pharmacy Technicians

The Pharmacy Technician Qualification (new IET) has been submitted for approval. GPhC to accredit the underpinning qualification. A new unit has been written to support basic knowledge to underpin making medicines, following the consultation. The new <u>Apprenticeship standard and</u> <u>assessment plan</u> for submission is available. Expected provider delivery is from late 2019/early 2020.

Pharmacy assistants/ support workers

The Pharmacy Services Assistant Apprenticeship Level 2 <u>standard</u> has been submitted, and is awaiting approval of the end point assessment plan (EPA). Further information will be available soon from local providers. The last registration date for the current qualification, Level 2 Certificate in Pharmacy Services Skills/Pharmaceutical Science, is 30 September 2019. There is some support for employer delivery of work-based learning programmes for some individual units (e.g. Pre and In Process Checking against NOS18-23). This will be reviewed, once the new apprenticeship is available and ready for delivery.

Technical Services QA/QC Laboratory, processing and science staff

Level 2-6 Healthcare Science is available. Apprenticeship standards for assistant/ associate/ practitioner ready for delivery (see institute for apprenticeships and local providers)

Level 3 Science Manufacturing Technician - Aseptic and Manufacturing staff

The standard is ready for delivery. HEE are hosting two implementation days **29/11/18 (London)** and **5/12/18 (Leeds)**. We are working with local providers to explore the Apprenticeship delivery. A new qualification has been developed, predominantly aimed at non-registered staff, to train a new workforce in technical services. However, Pharmacy Technicians specialising in Technical Services may choose to complete this qualification, post-registration. Funding is via your local Apprenticeship Levy.

Pharmaceutical Technical Services Specialist Training

The School has worked closely over the summer with <u>NHS TSET</u> and across the north, to support employers to access a wide range of training for Technical Services staff. Information is available below for staff wishing to pursue future programmes.

Qualification	Target staff group(s)	Information
Level 7 Scientist Training	Science Graduates,	Intake planned for 2019 – see local
Programme – <u>Clinical</u>	Pharmaceutical Scientists,	Health Education England (HEE)
Pharmaceutical Science.	Pharmacists and	Healthcare leads. Intake planned for
	Pharmacy Technicians	2019
Level 7 PG Cert, Dip or	Pharmaceutical Scientists,	Funding via local processes. See
MSc Pharmaceutical	Pharmacists and	information from University of
Technology and Quality	Pharmacy Technicians	Manchester
Assurance. PTQA		
Level 2-7 Apprenticeships;	Pharmaceutical Science	Funding via your local Apprenticeship
Science Manufacturing	Assistants, Pharmacists,	Levy. See your organisational
and Healthcare Science	Pharmacy Assistants and	education lead.
	Pharmacy Technicians	
NHS TSET Aseptic	Pharmaceutical Scientists,	PDF Chapters now available for
Processing Programme	Pharmacists, Assistants	download – free NHS access –
(revised Aug 2018)	and Pharmacy	requires registration and login via
	Technicians	TPD Portal on NHS TSET <u>website</u> :
		see more information below.
NHS Pre and In-Process	Pharmacy Technicians	Single study day and Work based
Checking Programme.		learning accreditation via portfolio.
(PIPC)		See <u>website</u> or local HEE Office for
		delivery details.
NHS Product Approval	Pharmacists and	Course and portfolio. See the South
Accredited Programme	Pharmacy Technicians	West Medicines Information and
(PAAP)		Training <u>website</u> for course details
NHS TSET PTQA CPD	Pharmaceutical Scientists,	See University of Leeds School of
Courses.	Maintenance Engineers,	Engineering CPD website for
	Pharmacists, Assistants	information and to register.
	and Pharmacy Technicians	
NHS NW PQA Short	Pharmaceutical Scientists,	Full details are available on the
Courses.	Pharmacists, Assistants	NWPQA <u>website</u>
	and Pharmacy	
	Technicians	

Mental Health Training

Mental Health Specialist Training

We have offered a one-year funding to support postgraduate mental health education for pharmacy staff working in NHS mental health organisations across the north of England. Funding has now been made available across the region for 28 mental health pharmacists to undertake the Certificate in Psychiatric Therapeutics or progress to the Diploma.

Suicide and Self-Harm Prevention Frameworks and e-learning resources

Suicide and self-harm are major public and mental health problems and assessing people who present with suicidal ideas or behaviour can be a really complex task. HEE and the <u>National</u> <u>Collaborating Centre for Mental Health</u> (NCCMH) have launched a series of self-harm and suicide prevention frameworks. The competency frameworks describe activities that need to be brought together to support people who self-harm and/or are suicidal.

HEE colleagues across the north west working with Public Health England have developed a learning resource <u>We need to talk about suicide</u> aiming to provide support for volunteers and health care professionals, enabling them to recognise early warning signs of suicide, support patients and their families, as well as offering additional health services in this time of need. It has been supported by families who have lived through suicide, as well as health care professionals who work in mental health services. This tool is specifically available to support volunteers and health care professionals who don't specialise in mental health care.

Advanced Practice

Training Programmes

Together with Sheffield Teaching Hospitals we are developing a pilot training programme aimed at pharmacists in their post foundation years. The focus is on developing home grown talent and nurturing the skills and knowledge needed in the early stages of advanced practice. As part of this pilot and with additional survey work, we are looking at how by this can be achieved in-house and what additional support might be needed. Mid Yorkshire Hospitals NHS Trust have also expressed an interest in developing a similar model for their advanced practice training pilot which we will be supporting them with.

Consultant Pharmacists

The Short Life Working Group were pleased that the draft of the Consultant Pharmacist Guidance was agreed to by the All England Chief Pharmacist Group as well as the Chief Pharmaceutical Officers for each for the four nations. The draft document was subsequently published on the Specialist Pharmacy Service (SPS) website and the details of the consultation circulated for comment. The consultation was open for the month of September and 65 responses were received from across the UK. Many of the responses were from individuals and organisations based in the north of England. Further input and feedback is appreciated. The draft document is now being reviewed and updated in line with the feedback. Next steps with regard to the publication of the document are being agreed and will be shared when they are available.

Study Days and Training Resources Mentor Skills Training

Do you support trainees in pharmacy? Are you interested in becoming a pharmacy mentor in your organisation? This is a single training day with follow-up work-based learning (portfolio or by CPD) and is aimed at anyone supporting learners within the pharmacy team. This is mapped to national occupational standards and supports the <u>HEE Quality Framework</u>. You will be fully supported by best practice templates, workbooks, peer review assessments, and practical training. To support the mentor skills training, we run regular mentor study days throughout the year. See feedback from recent mentor skills study day Well presented, good balance of listening and practical activities, came away with lots of new information to process and adapt at a later date

> ould recommend this ourse to my colleagues!

More information can be found on our website.

Location	Date	To book	
York	10 December 2018	Click <u>here</u> to book your place in York	
Leeds	15 January 2019	Click <u>here</u> to book your place in Leeds	
Sheffield	5 March 2019	Click here to book your place in Sheffield	
More north east and north west dates will be added soon.			

NHS TSET Aseptic Processing Programme (APP)

The NHS TSET APP is a **recognised GMP training resource** that provides evidence of safe practice to support excellent patient care.

This programme has long been recognised by auditors, managers and trainers as a foundation of training for NHS personnel undertaking aseptic preparation of medicines. The original 2010 programme had been accessed by more than 2000 individuals and institutions before redevelopment of the content started in 2015.

The content of all the above chapters has been fully updated and hugely expanded, delivering new and engaging content, additional information and outstanding images and graphics to enhance the assimilation of knowledge.



You will need to register for an account to access the course.

Register to access the programme via the TPD Portal on **<u>NHS TSET website</u>**:

Pre and in-Process Checking within Technical Services (PIPC)

Are you a member of the pharmacy aseptic services team? Do your duties include pre and/or in process accuracy checking of aseptically prepared items under the supervision of a pharmacist? This is a full training programme which includes pre-course work, attendance on a study day with follow-up work-based learning, evidence gathering and assessments.

Our next study day will be held at Leeds on 21 November 2018. You can book to attend this event by visiting our <u>website</u>.



Educational Supervisor Training

Essentials for tutors and trainers of preregistration trainee Pharmacists and Technicians Providing a forum for educational supervisors to share experiences, expertise and clarify issues relating to their programme. By the end of the day tutors and trainers should be able to:

- Describe the structure and content of their programme and their role and responsibilities.
- Effective induction.
- Support their trainee in developing a portfolio of evidence.
- Justify decisions about assessment of trainee's work submitted as evidence of competence.
- Support your trainee in the workplace.
- Employ skills to carry out developmental feedback.

Location	Date	To book please register
Sheffield	5 December 2018,	Educational Supervisor Training
	(Pharmacist/Pharmacy	
	Technician ES),	
York	27 January 2019,	Educational Supervisor Training
	(Pharmacist and	
	Pharmacy Technician	
	ES),	
Newcastle	1 and 15 March 2019,	pharmacy.educationtraining@nuth.nhs.uk
	(Regional Frameworks	
	ES)	
Newcastle	7 and 21 May 2019,	pharmacy.educationtraining@nuth.nhs.uk
	(Prereg Pharmacist Tutor)	
More north west dates will be added soon to the above weblink or email		
medicineso	ptimisation.north@hee.nhs.u	k

We have upcoming study days:

Staff Development – Public Health

Population health

Public Health England (PHE) have developed a series of national training courses to build and develop population health intelligence capacity and capability in local public health systems. A new *Population Health Intelligence Training prospectus*, launched at the recent PHE conference, sets

out the range of courses available locally through your PHE Local Knowledge and Intelligence Service (LKIS <u>NE</u>, <u>NW</u>, <u>YH</u>). This training includes face to face and via <u>e-Learning for Healthcare</u>. It has been developed to support public health practitioners, including public health analysts, to increase their competency and confidence in using data to drive decision-making. However, the courses are suitable for anyone working in a population health role.

Public Health Practitioner Development Programme

Public Health Practitioners come from a range of backgrounds in health and social care. The Practitioner Development Programme, <u>available</u> in north east and north west is now commencing in Yorkshire and the Humber. A collaborative partnership has been established between the Association of Directors of Public Health, HEE and Public Health England to offer a structured programme of development for our Public Health Practitioners.

The system offering will be focused on the development of strong technical public health skills coupled with strong system leadership and interpersonal skills. The development programme will also include support for Practitioner Registration through the UK Public Health Register. If you would like to register your interest in the Practitioner Development Programme, please <u>click</u> here and complete the contact us form.

CPD/Masterclass offer - Registration for CPD/Masterclass places in Yorkshire and the Humber will also open on 5 December 2018. The first CPD/ Masterclass session will commence in February 2019, with approximately one session a month until the end of the year. For more information please visit the <u>website</u>.

CPPE annual report 2017/2018 now available

The Centre for Pharmacy Postgraduate Education (CPPE) annual report for the 2017/2018 financial year is now <u>available</u>. The theme of this year's annual report is change – changes to the CPPE workforce, changes to the pharmacy world and changes to how the pharmacy profession engages with CPPE.

The report focuses on the significant highlights and achievements of CPPE and its staff in 2017/2018, as well as mapping its developments to the strategic goals of the organisation. There are also in-depth analyses of regional highlights and, for the first time, additional summaries provided by regional teams in relation to clinical pharmacists in general practice. As well as detailing how CPPE is performing and including customer feedback, the organisation's finance report for year ending 31 March 2018 is detailed.

CPPE Medicines Safety App

CPPE launch a new and improved Medicines Safety app. The app is designed to give you access to quick, quiz-style learning on high-risk areas for medicines safety incidents. Topics include opioids, insulin, IV therapy and many more. The revised app has been refreshed and updated and is now available as part of the Centre for Pharmacy Postgraduate Education (CPPE) website. This allows anyone to access the app regardless of the type of device they are using - it has been designed for mobile and tablet screen sizes but works equally well on a laptop or desktop computer.

You can have a go at the quizzes by simply going straight to the <u>app webpage</u> or log in to CPPE to see your star rating and join the leader board (non-pharmacy professionals can register as CPPE registrants and use the app for free). Use the app to improve your practice in the safe use of medicines and to generate ideas for CPD records.

OpenPrescribing

<u>Openprescribing.net</u> is an openly accessible website, accessed by 50,000 unique users last year, to explore the quality, safety and efficiency of prescribing across England. Openprescribing.net has openly accessible and attractive dashboards for every CCG and General Practice in England. It also has an innovative e-mail alerting system tailored to every CCG and practice to alert you to important changes in prescribing patterns of your practice or CCG. The website can be used in many different ways, but we have heard that clinical pharmacists are using it to support discussions in clinical meetings, track progress of QI initiatives, provide evidence for revalidation and identify opportunities for improving the care for their patients.

The team can be contacted at <u>feedback@openprescribing.net</u> If you have any questions about the site and they have offered to come and talk at any event involving networks or other large gatherings of prescribing. Please get in touch with OpenPrescribing if you are organising an upcoming event.

News

Apprenticeship Success!

Congratulations to Becky McDonagh who has just passed her 12 months Business Administration Apprenticeship with flying colours. Becky started her apprenticeship with us in September 2017, based in the Leeds office and now continues to work with us in her permanent Project Support Officer post.

Becky's apprenticeship was supported by HEE and organised through Leeds Teaching Hospitals NHS Trust.



New Staff

We would like to welcome five new Training Programme Directors who will be working across the north. Khalid Khan for Pre-Registration Pharmacists and Lisa Ainsworth in the north west. Amy Vigar for Advanced Practise and Sumayya Kasuji for Foundation Pharmacists in Yorkshire and the Humber and Jonathan Foster for Foundation Pharmacists in the north eEast. All TPD's will be starting in post in November 2018.

We are also delighted to welcome Kay Fenwick and Layla Siebert who will be working closely with project lead Stephen Doherty on the GP Preregistration Pharmacist Training Project. Kay and Layla will be working with us until August 2020.

We hope you have enjoyed this edition of the newsletter. If you would like to hear more about a particular topic, please contact <u>medicinesoptimisation.north@hee.nhs.uk</u>