

**Primary Care Support England** 

## Welcome to the March edition of your PCSE bulletin

In this bulletin, you'll find updates on:

- New process for submitting additional pharmacy payments
- Amended regulations relating to consolidation applications
- General Market Entry queries

## New process for submitting additional pharmacy payments

As outlined in the February bulletin, in order to improve the accuracy and processing time for additional pharmacy payments, including: adjustments, emergency supply service, palliative care, Pharmacy First payments and pre-registration training grants, PCSE and NHS England are introducing a standardised process for all pharmacies nationally.

# From 1 April, 2017, all additional pharmacy payments should be submitted to your NHS England Regional Local Team (RLT).

Your RLT will authorise the claim, and instruct PCSE to enter the payment in the Local Payment Application (LPA) via a monthly payment schedule. The payment will then be included in your next payment paid directly by NHS BSA.

From 1 April 2017, PCSE will only process authorised payments received by RLTs.

If you have any historical queries regarding additional payments or pre-registration training grants prior to April 2017, please email PCSE at: <a href="mailto:pcse.enquiries@nhs.net">pcse.enquiries@nhs.net</a>, putting 'Pharmacy payment' in the email subject line. We are working closely with RLTs to ensure that any outstanding claims that have met the required checks are backdated and payments made.

For all new queries and claims, please contact your RLT.

#### Amended regulations relating to consolidation applications

As a reminder, a new application form and supporting guidelines on submitting consolidation applications will be published by NHS England over the coming months.

In the interim, a draft application form is available and can be requested by emailing PCSE at: pcse.enquiries@nhs.net, putting 'Market entry' in the email subject line.



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### **General Market Entry queries**

For market entry queries, please:

- Email PCSE at pcse.enquiries@nhs.net
- Put 'Market Entry' in the email subject line
- In the body of the email, please include the pharmacy name and postcode to which the query relates

This will help us to respond to your query as quickly as possible. To enable us to log and respond to email queries as efficiently as possible and avoid duplication, please can we ask that you do not copy in other PCSE email addresses (generic email boxes and individual staff members) when emailing us at: <a href="mailto:pcse.enquiries@nhs.net">pcse.enquiries@nhs.net</a>.

Information on the market entry application process can be found on the PCSE website.

Thank you for the patience you have shown as changes to services and new processes embed.

Best wishes Primary Care Support England