# Newsletter March/April '17 Issue



# Supporting and Fighting for Pharmacy

## **CPNY AGM Invitation**



## We are pleased to announce that our guest speaker this year will be Keith Tapp, Policy Manager from the General Pharmaceutical Council to speak about 'the Changes to Revalidation for Pharmacy Professionals'.

We welcome all community pharmacy staff to attend as this is your opportunity to learn more about this fundamental change to your future CPD requirements and to have your say. GPhC are very keen to hear your views and receive feedback from all pharmacy professionals before finalising the new arrangements to be implemented in 2018.

The event takes place as follows:

- Date: Thursday 18<sup>th</sup> May 2017
- Time: 7pm (refreshments/buffet available from 6.15pm)
- Venue: York Sports Club, Clifton Park, Shipton Road, York, YO30 5RE

For more information and to book your place/s, please click here: <u>AGM-2017-Flyer</u>

## **Action for Contractors**

Book your place/s at CPNY Annual General Meeting

## **Quality Payments Scheme**

## It's time to claim!

## Don't forget to make your declaration!

The NHS BSA website is now open for online declarations for Review Point One (28<sup>th</sup> April 2017). It will be open<u>until</u> <u>Friday 12<sup>th</sup> May 2017 at 23:59.</u> You must enter all the information required and submit the declaration by this date otherwise you will not be entitled to a Quality Payment.

Important: once you have submitted your online declaration it cannot be altered so it is imperative to check this thoroughly before submitting. Then please keep your confirmation email as evidence of submission.

To begin your Quality Payments declaration, click here: <u>Quality Payments Online Declaration</u>



#### Supporting the NHS, supplying the NHS, protecting the NHS

### For Info - Payments

For the first review point, payments to contractors will be made at the end of June 2017 and for the second review point, at the start of February 2018. Each point successfully achieved, will be paid at £64 per point for both review points. If the total funding available of £75m has not been paid to contractors after the second review point, remaining funds (up to a total of an additional £64 per point) will be redistributed as a reconciliation payment according to the total value of points claimed per contractor in the two declarations. Contractors will not be required to claim for this - it will automatically be paid out at the end of May 2018.

## And then.....

.....you may breathe a sigh of relief and take a break from Quality Payments, but not for long! By the second review point (24<sup>th</sup> November 2017), you need to have these THREE criteria in place too (as well as the other initial five):

- Production of a written report that demonstrates evidence of analysis, learning and action taken in response to near misses and patient safety incidents, including implementation of national patient safety alerts and having shared learning (20 points)
- Results of patient experience survey from the last 12 months published on the pharmacy's NHS Choices page (5 points)
- Healthy Living Pharmacy level 1 (self-assessment) (20 points)



Take up for our 'HLP in a box' training has been excellent and there are only a handful of places left on the Skipton event now – if you are yet to book your place/s, please click here for more information: <u>Healthy Living Pharmacy training</u>

We will be issuing guidance shortly on how to meet these outstanding criteria in time for the November review point – although we know many of you have already published your CPPQ on Choices – great to see you so keen!!

### **Action for Contractors**

- Complete your online declaration by 12<sup>th</sup> May 2017
- Book your Health Living Pharmacy training place/s if not already done so
- And please make sure you read ALL weekly updates from us so you do not miss any important information!

# Sexual Health Service Training (NYCC only)

You may recall the message we put out in early April from the public health team at NYCC, mentioning changes to the Faculty of Sexual and Reproductive Health guidance for emergency contraception (EC) in March 2017.

The existing PGDs do not accurately reflect this new information and so are currently being updated, along with

the PharmOutcomes templates. New training will need to be undertaken when these new PGDs are issued by all pharmacies delivering the service and the two dates and venues we have provisionally agreed with YorSexualHealth are:

Tues 4<sup>th</sup> July 2017 – Scarborough – Venue TBA Monday 17<sup>th</sup> July 2017 – Harrogate – Venue TBA



To read the new guidelines, please click here: New FSRH-Guideline Emergency-Contraception Mar2017

### **Action for Contractors**

• Please make a note of the training dates and look out for information on how to book coming soon

# National Flu Vaccination Programme 2017/18

Following a successful 2016/17 flu season for community pharmacy, it has been confirmed that we will continue to form an important part of the national flu service for 2017/18.

To view the usual Flu Letter and Programme Plan for 2017/18, please click here: National Flu Immunisation Programme Plan

Numark has issued their Flu Vaccination Skills training dates and advised us that you will receive a 10% discount if you book before  $2^{nd}$  June 2017 (usual price £135). There is a course running in York on  $9^{th}$  August 2017.

### Numark Flu Vaccination training workshops

And finally, CPNY are hoping to produce the flu leaflets again like last year, which seemed to prove popular!

## Pharmacy Access Scheme (PhAS) Update

PSNC wishes to inform community pharmacy contractors that it has identified issues with payments being made under the Pharmacy Access Scheme (PhAS) and is working with the Department of Health and NHS England to find solutions.

Since the introduction of PhAS, PSNC has been working to make sure that the scheme will operate in accordance with

the Drug Tariff. However, from PSNC's own investigations, as well as reports from contractors, problems with how the scheme has been implemented have been discovered. Find out more at: <u>PSNC PhAS Update</u>

# **Public Health Campaigns**

The local area team has put together a calendar of six national public health campaigns for 2017, which includes links to access the various resources available.

We would urge you to all have a look at these campaigns and consider implementing some of these (if you were not already planning on doing so) as they will help you with transitioning into a Healthy Living Pharmacy.

Month	Life Course	Campaign
APRIL	Starting Well	change 4 LiFe
MAY/JUNE	Living Well	Oral Health Foundation
JULY	Ageing Well	BE CLEAR ONCANCER
AUGUST	Starting Well	start 4 tite kyrei durf fra kultur (h
OCTOBER	Living Well	
DECEMBER	Ageing Well	STAY WELL THIS WINTER

For more information on these with links to resources, click here: <u>Public Health Campaigns 2017</u>

## Action for Contractors

• Review Public Health Campaigns for 2017

# **Annual Complaints Return**

It is time to look at submitting your Annual Complaints Return.

Clinical Governance Requirement: each pharmacy contractor must prepare an annual report for each year ending 31 March.

Your 2016/17 report needs to be submitted to the email below at some point during April/May time please:

england.primarycare@nhs.net

## **Action for Contractors**

• Submit your Annual Complaints Return to NHS England

# **PCSE Pharmacy Compensation Claims**

NHS England has set up an email account to handle claims from community pharmacy contactors about losses they have incurred due to poor service from Primary Care Support England (PCSE).

This follows a range of issues that have arisen since Capita's takeover of the PCSE service contract in 2015, including delays in market entry decisions and late payments (e.g. pre-registration payments).

If you think you have been affected and may wish to submit a compensation claim, please click on the link below for further information.

PCSE – How to Claim

# **Future CPNY Meeting Dates**

Any contractor that wishes to attend any meeting is invited to do so. If you do wish to attend one of the meetings, arrange this by contacting either your assigned buddy from the Committee or Laura Smart (Engagement Officer) at <u>laura.smart@cpny.co.uk</u>. We can then amend any agenda to address any issues you feel should be raised at the time.

## Committee Meeting Dates:

Time	Day	Date	Venue
2pm	Thursday	18 <sup>th</sup> May 2017	AGM – York Sports Club, Clifton Pk, Shipton Rd, York
12pm	Thursday	20 <sup>th</sup> July 2017	Board Room, Bio Centre, Innovation Way, York Science Park
12pm	Thursday	5 <sup>th</sup> October 2017	The Catalyst, York Science Park

# **Contractor Communication**

CPNY urges all contractors to keep up to date with all the latest news by regularly checking our updated website frequently <u>http://cpny.co.uk/</u>.

# **Keeping Us Informed**

We endeavour to keep our database up to date with your names/email addresses so that all important information and opportunities reach all of our contractors. We would therefore be grateful if you could let us know if you move to another pharmacy and/or new members of staff join you who would benefit from being on our mailing list and receiving our weekly email updates. Thank you!

Actions for Contractors	Complete
	(tick)
Book your place/s at CPNY's AGM	
Quality Payments –	
<ul> <li>Complete your online declaration by 12<sup>th</sup> May 2017</li> </ul>	
Book your Health Living Pharmacy training place/s if not already done	
<ul> <li>And please make sure you read ALL weekly updates from us so you do not miss any important information!</li> </ul>	
Diarise the Sexual Health training provisional dates for July (NYCC only)	
Review Public Health Campaigns for 2017	
Submit your Annual Complaints Return to NHS England	

# **Key Contact Details**

- Jack Davies (CPNY Chief Executive Officer) jack.davies@cpny.co.uk
- Laura Smart (CPNY Engagement Officer) <u>laura.smart@cpny.co.uk</u>