

Newsletter March/April '16 Issue



Community
Pharmacy
North
Yorkshire

Supporting and Fighting for Pharmacy

On the Campaign Trail in North Yorkshire!

Many of you have been very busy lately with.....



....Promoting the Campaign!



Samina Khan of Pateley Bridge Pharmacy has found that raising awareness in her local community of the government's proposals has been a highly positive experience.

She has had great success in securing signatures on the petition – so far, she has collected over 1,500! She has managed to engage

the other local shops in the campaign, so they are supporting her and collecting signatures on her behalf too.

Fantastic stuff Samina – thanks for sharing with us! We would love to hear from more of you – please email laura.smart@cny.co.uk with your news or photos.

....Collecting Signatures for the Petition!



Day Lewis Pharmacy in Northallerton had collected more than 300 signatures at the time this photo was taken in early April – fabulous!



Haxby Group Pharmacy in York has collected over 1,000 signatures so far - well done!



KEEP COLLECTING!! You have until 4th May to send petitions in to the NPA Campaign Centre!

....Organising MP Visits!



(Rachael Maskell MP for York Central, with Martina Khan of the Priory Pharmacy, York)

On Monday 22nd February, Martina Khan (Superintendent Pharmacist and Manager at the Priory Pharmacy, York) sent an email to her local MP, Rachael Maskell, asking her to attend the parliamentary debate on community pharmacy the very next day (23rd February). Rachael Maskell's assistant replied asking for more information surrounding the issues and subsequently, Rachael Maskell duly attended the debate.

CPNY then arranged for Rachael Maskell to visit the Priory Pharmacy on Friday 4th March, to see the excellent work that community pharmacies do every day, and learn more about the tremendous social value they add to the community.

To see the full press release, please click here <http://psnc.org.uk/north-yorkshire-lpc/our-news/mp-visit-to-valued-community-asset-her-local-pharmacy/>

If you would like us to arrange a local MP visit to your pharmacy, please let us know and we will see what we can do!

....Writing to Local MPs & Receiving Great Responses!



....Attending MP Surgeries!



....Tweeting!



Thursday 24th March

Twitter event run by 

Supported by 

#pharmacy24 Twitter Event

The "24 hours in pharmacy" social media event on 24th March saw numerous pharmacists and their teams sharing their examples of the work they do on a daily basis to help their patients and make a positive difference in their lives. On the day, there were 1,425 contributors who sent 10,939 tweets, reaching an estimated Twitter audience of 21 million. Awesome!

Action for Contractors

- Keep collecting petition signatures and sending completed sheets to the NPA Campaign Centre
- Write to your local MP or make an appointment to attend one of their weekly surgeries
- Send your campaign photos and petition news in to laura.smart@cpny.co.uk

Summary Care Records – Briefing Sessions

For those of you keen to attend training on the Summary Care Records programme, we are pleased to let you know that dates and venues are now confirmed as set out below:

(Please note: the training sessions are predominantly aimed at independents as most AIMp/CCAs are organising their own internal training – with Asda being the only exception to this, as far as we are aware. However, the CSU is more than happy for multiples to attend their training sessions if you wish to – as long as your head office is happy for you to do so – you can email mlcsu.screvents@nhs.net to enquire about this).

Date	Area	Venue
16 May	York	Parsonage Hotel
17 May	Harrogate	Cairns Hotel
18 May	Skipton	Rendezvous Hotel
23 May	Northallerton	Allerton Court Hotel
24 May	Richmond	Richmond Cricket Club
25 May	Scarborough	Scarborough Rugby Union Club

The briefing sessions will commence at **6.30pm** with registration and light refreshments, with the presentations commencing at **7.15pm**. The briefing will be finished by **8.30pm** (approx).

There will be two presentations during the session:

1. What is SCR and how to use it
2. An overview of the role and responsibilities of the Privacy Officer.

Before attending the briefing, staff should make themselves aware of the details via the HSCIC link below and bring a copy of the fact sheet with them:

<http://systems.hscic.gov.uk/scr/pharmacy/cpfactsheet.pdf>

Ideally before attending, all pharmacists and registered pharmacy technicians (employed or locum) within the pharmacy should complete the CPPE e-learning and assessment via the following link:

<https://www.cppe.ac.uk/programmes/l/summary-e-01/>

However completion of the CPPE e-learning is not a prerequisite in attending the SCR Briefing Sessions. The training

can be completed at any point prior to being given SCR access.

At least one senior colleague from each pharmacy must attend one of the SCR Evening Briefing Sessions, who can then cascade the information throughout your Pharmacy. Places are limited and will be booked on a first come first served basis.

For info: there is a one-off drug tariff payment of £200 which will be paid to you once you have accessed your very first summary care record (available up until 31st March 2017).

Action for Contractors – Independents/Asda

- Look out for a letter and booking form arriving in the post from NHS Midlands & Lancashire CSU
- Read the fact sheet on the HSCIC website at <http://systems.hscic.gov.uk/scr/pharmacy/cpfactsheet.pdf>
- Complete the CPPE e-learning module at <https://www.cppe.ac.uk/programmes/l/summary-e-01/>

New CPNY Committee Members

CPNY will welcome two new Committee members to its next meeting on 19th May 2016, to be held at the Rendezvous Hotel in Skipton.



Chris Kendall, representative for Boots, replaces retiree, Derek Clarke, former CCA member.



Tracey Chambers of Copmanthorpe Pharmacy in York, was duly elected

by the Committee at the meeting held on 17th March 2016, as an Independent member to replace retiree, Gill Treharne.

Goodbye to Annette Mauder



Annette has been an active member of the CPNY Committee for the past two years. During her time on the Committee, she has been passionate about being involved in helping CPNY to adjust to the changing picture of the NHS. She has always brought energy, objective opinion, challenge

and a sense of fun to all the work she does on our behalf, and she will be missed! Annette leaves CPNY but will continue to be a member of, and an asset to, the Humber LPC.

PCSE Stationery/Drug Tariff Deliveries

We know some of you have been experiencing issues with deliveries via the new PCSE portal and as such, please see message from PSNC who are busy addressing these:

“Investigations have been carried out following PSNC’s raising of concerns about late or missing supplies of EPS tokens (which also included a suggestion that stocks at PCSE had been exhausted). Investigations have also been made into late or non-delivery of Drug Tariffs.

PCSE has confirmed that there are enough stocks of EPS tokens, although some regional order variations resulted in a backlog. Stocks have been drawn from their distribution centres and pharmacies should be receiving these. The Department of Health has also confirmed that the maximum order quantities have been increased.

Drug Tariffs are delivered by CitySprint and deliveries of the April Drug Tariff were made by 4 April. Any pharmacy that has not received April’s Drug Tariff should email PCSE.enquiries@nhs.net and PCSE will ensure delivery of this, and investigate the reasons for initial non-delivery”.

IMPORTANT: If you have not yet registered for the new ordering service, we recommend you do so now – please do not wait until you have an urgent order to place because once registered, you have to wait around 48 hours for your password to be emailed to you before you are able to place an order. Please see link on our website, if you need help with registration: <http://cpny.co.uk/resources/primary-care-support-england-pcse-portal-registration-instructions/>

We have also been advised that if you have a query or are chasing up an order, you will get a much quicker response if you email (PCSE.enquiries@nhs.net) rather than telephone PCSE as this is their preferred method of dealing with queries and at the present time, is given priority. Waiting times for telephone calls to be answered are currently around 25 minutes.

Action for Contractors

- Register on the PCSE portal if you have not already done so!

Future CPNY Meeting Dates

Any contractor that wishes to attend any meeting is invited to do so. If you do wish to attend one of the meetings, arrange this by contacting either your assigned buddy from the Committee or Laura Smart (Engagement Officer) at laura.smart@cpny.co.uk. We can then amend any agenda to address any issues you feel should be raised at the time.

Committee Meeting Dates:

Time	Day	Date	Venue
12pm	Thursday	19 th May 2016	Rendezvous Hotel, Skipton
12pm	Thursday	14 th July 2016 (AGM)	Innovation Centre, York
12pm	Thursday	15 th September 2016	Talbot Hotel, Malton
12pm	Thursday	17 th November 2016	Rudding Park, Harrogate

Actions for Contractors	Complete (tick)
Campaign Activity – petition/write to local MP/ attend an MP surgery/send your photos in.	
Get ready for the Summary Care Records rollout.	
Urgent! Please register on the new PCSE portal if you have not done so already!	

Contractor Communication

CPNY urges all contractors to keep up to date with all the latest news by regularly checking our updated website frequently <http://cpny.co.uk/>.

Keeping Us Informed

We endeavour to keep our database up to date with your names/email addresses so that all important information and opportunities reach all of our contractors. We would therefore be grateful if you could let us know if you move to another pharmacy and/or new members of staff join you who would benefit from being on our mailing list and receiving our weekly email updates. Thank you!

Key Contact Details

- Jack Davies (CPNY Chief Executive Officer) jack.davies@cpny.co.uk
- Laura Smart (CPNY Engagement Officer) laura.smart@cpny.co.uk