

Committee Meeting

12pm, Thursday 17th March 2016

Kings Head Hotel, 10 Market Pl, Richmond, North Yorkshire DL10 4HS

Agenda

No	Item		Lead	Time
1	Apologies for Absence		Chair	12pm
2	Attendance Sheet		Chair	
3	Declarations of Interest		Chair	
4	Minutes of the Last Meeting		Chair	12.05pm
5	Matters Arising Not On The Agenda		Chair	12.10pm
6	Independent Committee Member Election		CEO	12.15pm
7	LPN Report and Confirmation of Delegate		TB/Chair	12.20pm
8	Back Holiday Cover Rates		CEO	12.25pm
9	Horizons Issues – Ted Haughey		TH	12.55pm
10	CHL		Chair	1.25pm
11	EPS Update		ID	1.40pm
12	<ul style="list-style-type: none"> Campaign Update PSNC Regional Rep Report DH-NHS Consultation Response 		CEO/EO	1.45pm
			DB	
			All	
13	Draft Strategic Plan 2016/17		CEO	2.25pm
14	Contractor Matters and Buddy Visit Feedback		All	2.40pm
15	Subgroups	Regulatory	Budget 2016/17	3pm
		Service Support	Self-Assessment Review	
		Contractor Support	How To Mobilise Contractors to Engage with the Campaign	
16	Subgroup Feedback		Chair	3.30pm
17	Service and CCG Feedback	What		Who
		Pfizer Experiment Update		CEO
		Smoking Cessation		CEO
		VoY CCG		RH/CEO
		Hambleton, Richmondshire & Whitby CCG		CEO
		Scarborough CCG		LC/CEO
		CoYC Public Health		CEO
		NYCC Public Health		CEO
18	Treasurer's Report		ID	4.05pm
19	External Comms		CEO	4.20pm
20	AOB		All	4.25pm

Future Meeting Dates

Time	Day	Date	Venue
12pm	Thurs	19 th May 2016	Skipton – Rendezvous Hotel, Skipton
12pm	Thurs	14 th July 2016	AGM - Innovation Centre, York Science Park, York
12pm	Thurs	15 th Sept 2016	Malton – Talbot Hotel, Malton
12pm	Thurs	17 th Nov 2016	Harrogate – Rudding Park, Harrogate

Horizons pharmacies issues raised by contractors

- Amount of data that is requested on the Horizons and PharmOutcomes systems during consultations. PharmOutcomes/Horizons - data entry is onerous - is it all necessary? (It is difficult to keep up to date if not entered at the time of consultation and not all pharmacies have consultation areas).
- Prescriptions that do not arrive.
- Receiving prescriptions that were not for us, then having checked twice with Horizons and assured that they were ours (ordered the stock in, prepared the scripts), only to later find that the scripts should have gone to another contractor.
- Lack of supervised doses leading to questionable compliance from some clients.
- PharmOutcomes appearing with no advance notice and no training. We then had to go back and claim the previous month and 'guess' our way through.
- A large amount of work that had we had advance notice we could have done in a better way. Also some of the data we have to enter seems irrelevant and just adds to the time required for needle exchange. Last Hep B Vaccination date, last use, where from etc.
- Some contractors are finding it very difficult to actually operate the service now, as you really need a computer and the client in front of you. Many do not have this facility. A tablet as part of the service spec may be a solution or streamlining the data needed.
- The biggest issue has been a severe lack of prescribers and has been mentioned a lot by the service users.
- Another issue raised is that Horizons print both the prescriber and key worker at the bottom of the script, you have to enter the prescriber in the CD register and having the key worker is confusing and leading to wrong entries.